

## Welcome back!

Here's what's new in the multimedia world of General Purpose Classrooms.

### Active Directory

In January, the University made Active Directory logons a requirement in all General Purpose classrooms. Many of you have adopted the logons with enthusiasm, citing the benefits of easy file transfer and added security. In a recent Security Update from Information Services, Associate Vice Chancellor Kent Hendrickson encourages "Strong Passwords" (IS Security Initiatives, released 5/15/2006). Strong Passwords are important on all your accounts and Information Services encourages you to create passwords that meet the following criteria. Your password should be at least 8 characters in length. You should use at least 3 of the 4 character classes (number, lowercase, uppercase & non alphanumeric). You should be prepared to change your password at least once a year. Following these simple criteria can greatly reduce your risk of identity theft. We would also like to point out that sharing your username and password with others is never a good idea. Just the simple act of writing your username and password on paper greatly increases your risk for identity theft. If you have documents on our server that you would like to share with others, please give us a call. We may be able to allow certain users access to your folder without giving up your username and password. For more information on Active Directory or our General Purpose Classroom file server, visit our website at <http://itg.unl.edu/classroom/systems>.

### Personal Response Systems

If you are planning on using the Personal Response System (PRS) in your General Purpose lecture hall this semester, please plan to attend the workshop offered by ITG Training. This will be particularly helpful for new PRS users. The workshop is scheduled for Thursday August 17<sup>th</sup>, at 2pm in the New Media Center classroom. For more information on the PRS system, visit our website at <http://itg.unl.edu/classroom/prs>.

### Newly Remodeled Classrooms

Hamilton Hall 102 & 104 classrooms were completely renovated during the summer sessions. These rooms will look very much like rooms 110 & 112 (renovated last summer). All new multimedia technologies will be installed and supported by Information Services Classroom Support. These rather large projects are often right down to the wire. We ask for your patience in the final weeks as we work to get the multimedia equipment in place. If you will be teaching in these rooms this Fall, we encourage you to check out the rooms across the hall as the technology will be very much the same. Our support staff will be available to help you through the transition.

### Getting Help

This past year we welcomed two new employees to our support staff, Keith Derickson & Bob Huggenberger. With our new members, our team is very pleased to introduce an improved Automatic Call Distribution system. This system, brought to us by Telecommunications, will greatly enhance your experience when calling our support line. In the past when all support technicians were out on calls, callers would have to choose a technician from a numeric menu to be transferred to their cell phone. The new system eliminates the need to choose by automatically locating the next available technician and routing your call. If you need help, give it a try! **Call 472 5511**. For more information, visit our website at <http://itg.unl.edu/classroom/help>.

Thanks for your time. We're looking forward to working with you this semester to produce positive classroom experiences for you and your students.

Sincerely,

Jeff Erb  
Classroom Support Manager  
[classrooms@unlnotes.unl.edu](mailto:classrooms@unlnotes.unl.edu)  
[itg.unl.edu/classroom](http://itg.unl.edu/classroom)